






Figure 1-1 shows the main components of the Cisco Unified IP Phone 7962G.







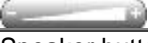





Figure 1-1 Cisco Unified IP Phone 7962G



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The following table describes the buttons on the Cisco Unified IP Phone 7962G and 7942G.

<p>1 Programmable buttons</p> 	<p>Depending on configuration, programmable buttons provide access to:</p> <ul style="list-style-type: none"> • Phone lines (line buttons) • Speed-dial numbers (speed-dial buttons, including the BLF speed-dial feature) • Web-based services (for example, a Personal Address Book (PAB) button) • Phone features (for example, a Privacy button) <p>The buttons illuminate to indicate status:</p> <ul style="list-style-type: none">  Green, steady—Active call  Green, flashing—Held call  Amber, steady—Privacy in use 
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		<p>Amber, flashing—Incoming call</p> <p> Red steady—Remote line in use (shared line, BLF status, or active Mobile Connect call)</p>
2	Phone screen	Shows phone features.
3	Footstand button	Allows you to adjust the angle of the phone base.
4	Messages button	Auto-dials your voice message service (varies by service).
		
5	 Directories button	Opens/closes the Directories menu. Use it to access call logs and directories.
6	Help button	Activates the Help menu.
		
7	Settings button	Opens/closes the Settings menu. Use it to control phone screen contrast and ring sounds.
		
8	Services button	Opens/closes the Services menu.
		
9	Volume button	Controls the handset, headset, and speakerphone volume (off-hook) and the ringer volume (on-hook).
		
10	Speaker button	Toggles the speakerphone on or off. When the speakerphone is on, the button is lit.
		
11	Mute button	Toggles the Mute feature on or off. When Mute is on, the button is lit.
		
12	Headset button	Toggles the headset on or off. When the headset is on, the button is lit.
		
13	Navigation button	Allows you to scroll through menus and highlight items. When the phone is on-hook, displays phone numbers from your Placed Calls log.
		
14	Keypad	Allows you to dial phone numbers, enter letters, and choose menu items.
15	Softkey buttons	Each activates a softkey option (displayed on your phone screen). We can program these to be extensions of your most used numbers short cuts to most used features etc.
		
16	Handset light strip	Indicates an incoming call or new voice message.